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# Goods Vehicle Movement Service (GVMS)

06 December 2021



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## Question One

**Have you moved goods between the EU and GB and vice versa since 1 January 2021?**

- a. Yes, I have successfully moved goods during that time
- b. Yes, but my goods were stopped at the border due to incomplete documentation
- c. No, I have not moved goods since 1 January because I am unclear on the processes
- d. No, I had no plans to move goods at this stage



# Step-by-step guide to:-

- Registering for GVMS
- Creating a Goods Movement Reference (GMR)
- How to check if you need to report for an inspection
- How to avoid and correct common errors
- Help and Support available





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## Question Two

**Which of the following statements best applies to you/your business?**

- a. I know what procedures are required to move goods between the EU and GB
- b. I know some, but not all of the procedures required to move goods between the EU and GB
- c. I do not know what procedures are required to move goods between the EU and GB



# About the Goods Vehicle Movement Service (GVMS)

On 31/12/20 the UK Government introduced a new IT platform called the Goods Vehicle Movement Service (GVMS) to support the Pre-Lodgement model for both imports and exports and to facilitate Transit movements.

The pre-lodgement model (developed as an alternative for where border locations may not have the space and infrastructure to operate temporary storage regimes) ensures that all declarations are pre-lodged before they board - this will maintain flow, especially at high volume RoRo locations.

GVMS enables:

- declaration references to be linked together so that the person moving the goods (e.g., a driver) only has to present one single reference (Goods Movement Reference or GMR) at the frontier
- the linking of the movement of the goods to declarations, enabling the automatic arrival/departure of goods within HMRC systems.
- Automation of the Office of Transit function, marking the entry of goods into NI or GB
- notification of the risking outcome of declarations (held or cleared) in HMRC systems to be sent to the person in control of the goods by the time they physically arrive in GB.

**GVMS has been live for goods moving under CTC (Common Transit Convention) procedures into GB, since 1 Jan 2021. It will be used for both imports and exports from 1 January 2022 as well as goods moving under TIR (Transports Internationaux Routiers or International Road Transports) procedures.**



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# Registering for GVMS



# How to Register for GVMS

## Step 1

Use any Search Engine to search for GVMS registration.

Select the gov.uk search result



The screenshot shows a Google search for "gvms registration". The search bar contains "gvms registration" and the search button is visible. Below the search bar, there are navigation options: All, News, Maps, Videos, Images, and More. The search results show "About 125,000 results (0.50 seconds)". The top result is an advertisement from "https://www.gov.uk/" with the title "Sign up for GVMS now. - Goods Vehicle Movement Service". The description reads: "Ensure your goods are not stopped at the border, by signing up for the **GVMS** on Gov.uk. " Hauliers - If you're moving goods between GB and the EU you need to sign up to the **GVMS**. Information & Guidance. **GVMS** sign up. Hauliers. GOV.UK Official Guidance. Hauliers must register · Employing People · Disabled People · Education And Learning". Below this, there is a search result from "https://www.gov.uk > guidance > register-for-the-goods..." with the title "Register for the goods vehicle movement service - GOV.UK". The description reads: "The goods vehicle movement service (**GVMS**) is a UK Government IT platform for moving goods into or out of Northern Ireland and Great Britain (England, ...". Below this, there is another search result from "https://www.gov.uk > guidance > get-a-goods-moveme..." with the title "Get a goods movement reference - GOV.UK". The description reads: "Use this service to get a reference after **registering** with the Goods Vehicle Movement Service."

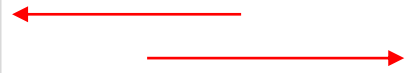


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# Step 2

The screenshot shows the GOV.UK website page for 'Register for the Goods Vehicle Movement Service'. The page includes a header with the GOV.UK logo, a navigation bar with 'Home' and 'Import, export and customs for businesses', and a language selector for 'English | Cymraeg'. The main heading is 'Register for the Goods Vehicle Movement Service'. Below this, there is a brief introduction: 'If you're a haulier and move goods through a port in the UK that uses Goods Vehicle Movement Service you'll need to register for the service to get your goods through customs.' The page also features a 'Contents' section with links to 'Who should register', 'When to register', 'Before you register', 'How to register', and 'After you've registered'. A 'Print this page' button is visible. On the right side, there is a 'Related content' section with several links: 'Check how to move goods through ports that use the Goods Vehicle Movement Service', 'Find out when to make an exit summary declaration', 'Register to make an entry summary declaration in Great Britain', 'Register to make an entry summary declaration in Great Britain', 'Check if a goods movement reference is valid', and 'Get a goods movement reference'. At the bottom, there is a section titled 'If you want to add a team member to your Goods Vehicle Movement Service account you must:' with a list of requirements: 'select 'Organisation' when setting up your Government Gateway account' and 'have a Business Tax Account with administrator access'.

Make sure you read and understand the information on this page.



When you're ready, click Register now



Links to more information related to GVMS



This block shows a detailed view of the right-hand side of the page. It includes the following sections:

- Who should register**: A paragraph explaining that hauliers moving goods through ports using the Goods Vehicle Movement Service should apply to use it.
- When to register**: A paragraph stating that registration is possible from 8 December 2020.
- Before you register**: A paragraph stating that the same address used for other Government Gateway services should be used. It also notes that registration will be delayed if a different address is used.
- How to register**: A paragraph stating that a Government Gateway user ID and password are required. A green 'Register now >' button is located below this section.
- After you've registered**: A paragraph stating that a goods movement reference is needed. A link 'Get a goods movement reference' is provided.
- Add a team member**: A section header for adding team members.



## Step 3

# Sign in using Government Gateway

Government Gateway user ID

This could be up to 12 characters.

Password

Sign In

[Create sign in details](#)

## Problems signing in

[I have forgotten my password](#)

[I have forgotten my Government Gateway user ID](#)

[I have forgotten my Government Gateway user ID and password](#)

You need to enter your Government Gateway user ID and Password.

Then click Sign In

If you have not already created a Government Gateway account, click [Create sign in details](#)\*

Links to help if you have forgotten your details



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\*when you create sign in details these will be displayed on the screen immediately.

## Step 4

### Your Government Gateway user ID is linked to an EORI

Our records show that the Government Gateway user ID you signed in with is connected to the EORI:

GB987654312000

Your registration will be linked to this EORI.

If you use a different EORI most of the time then you should [sign out and sign back in](#) using the Government Gateway user ID linked to the EORI you would like to register with.

Continue



[Is this page not working properly? \(opens in new tab\)](#)

Confirmation that your Government Gateway ID has been found and that your GVMS registration will be linked to the same EORI number

Click Continue



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Note: The registration process takes approximately 5 minutes to complete. This is based on a user having when you create sign in details these will be displayed on the screen immediately.

OFFICIAL

## Step 5

# Application confirmed

EORI number:

GB123456789101

### What happens next

You are now enrolled to Get a goods movement reference.

Continue



Your application to register for GVMS has now been confirmed.

You're ready to go!

Click Continue



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# Multi Factor Authentication

The first time you sign in to your Government Gateway account after registering for GVMS, you will need to set up additional security – this is called Multi Factor Authentication.

**GOV.UK**

## You need to set up additional security

This is to make sure only you can sign in.

**Continue**

[Get help with this page](#)

Click Continue →

**GOV.UK**

## How do you want to get access codes?

**Text message**  
Get codes sent to a mobile phone.

**Voice call**  
Get codes by automated message to a UK mobile or landline.

**Authentication app for smartphone or tablet**  
Get codes generated by an authentication app on your mobile device such as a smartphone or tablet.


**Continue**

← Select how you want to receive access codes

← Click Continue



If you chose 'Text Message' as the option, you are asked if the mobile number is a UK mobile.



The screenshot shows the GOV.UK logo at the top. Below it is a navigation link '< Back'. The main heading is 'Are you adding a UK mobile number?'. There are two radio button options: 'Yes' (unselected) and 'No' (selected). At the bottom is a green 'Continue' button. A red arrow points from the text 'Click Continue' to this button.

Click Continue



The GOV.UK logo is shown in a black bar with a blue underline.

Enter the English language name of the country of the mobile phone number

< Back

## Enter a country for this mobile phone number

[Choose a different way to get access codes](#)

Click Continue



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[< Back](#)

# Enter a mobile phone number

We will send an access code to this mobile phone by text message.

Mobile phone number

[Choose a different way to get access codes](#)

Send access code

Enter the mobile phone number.  
**Note:** the country code will be populated automatically

Click Send access code

You'll then be sent an access code to the mobile phone number you've provided

Enter the access code



Click Continue



< Back

## Enter the access code

We have sent a 6 digit access code to +39 .

It may take a few minutes to arrive

If you have a UK mobile your 6-digit code will arrive from the phone number 60 551.

Access code

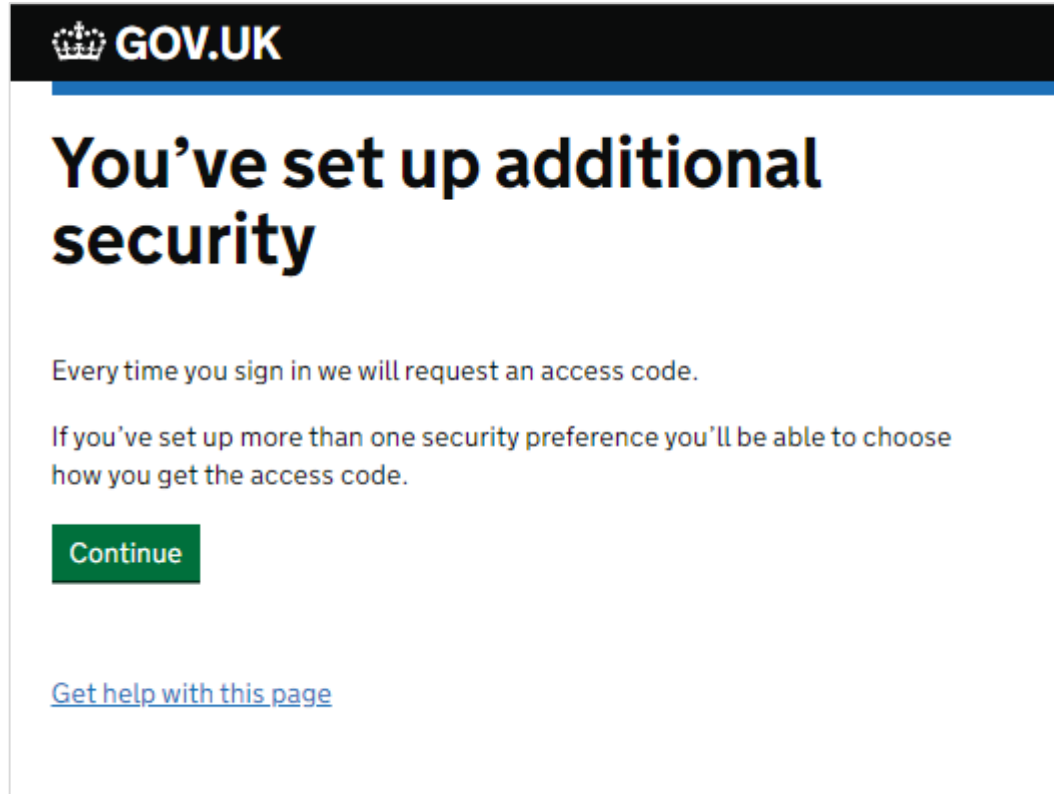
Problems with this code? [Try another option](#)

Continue



# You've now set up your additional security.

Every time you sign in to your Government Gateway account after this you will be asked to enter a new access code which will be sent to you



The screenshot shows a confirmation page from GOV.UK. At the top left is the GOV.UK logo. The main heading is 'You've set up additional security'. Below this, there are two paragraphs of text: 'Every time you sign in we will request an access code.' and 'If you've set up more than one security preference you'll be able to choose how you get the access code.' A green 'Continue' button is positioned below the text. At the bottom left of the page content, there is a blue link that says 'Get help with this page'.





# Creating a Goods Movement Reference (GMR)



# How to Create a Goods Movement Reference

Step 1

This is the GVMS dashboard

## View or create goods movement references (GMRs)

For each GMR the driver moving the goods will need to:

- present a copy of the GMR at the port of departure
- use the ['Check if you need to report for an inspection' service \(opens in new tab\)](#) while crossing with the goods

[Create a new GMR](#)

### Goods movement references

Goods movement reference ID	Vehicle or trailer number	Planned route	Status
<a href="#">GMR C A2KE LAWK</a>			Draft
<a href="#">GMR A UNIT Y7PZ</a>			Draft
<a href="#">GMR A ZNQT WYIZ</a>	BN78 NKJ	Hook of Holland (Rotterdam) to Harwich	Draft
<a href="#">GMR A 9KH9 PPMC</a>			Draft
<a href="#">GMR C PTRD JAXL</a>	EO68 WAA	Cairnryan to Larne	Draft

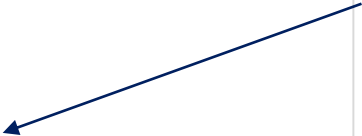
[View GMRs that have completed their crossing](#)

[Is this page not working properly? \(opens in new tab\)](#)

Click here to create a new GMR



There is a link to check if you/your driver needs to report for an inspection



You can view your draft and previously completed GMR's



< Back

## Where is this crossing going from and to?

- From a port in the European Union (EU) or Norway into Great Britain (England, Scotland and Wales)
- From Great Britain into Northern Ireland
- From Northern Ireland into Great Britain

Continue

[Is this page not working properly? \(opens in new tab\)](#)

### Step 2

Select your route then click continue

< Back

## Check the direction

**Direction** From a port in the European Union (EU) or Norway into Great Britain (England, Scotland and Wales) [Change](#)

### Creating a draft goods movement reference

You can use this draft goods movement reference to make transport bookings. You must complete all mandatory fields, but you can make changes at any time before the driver checks in at the port.

**!** You will not be able to change the direction once you create a draft good movement reference.

Save and continue

[Is this page not working properly? \(opens in new tab\)](#)

### Step 3

You must check you've entered the correct route because it cannot be changed after this step.

Click Save and continue



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## Step 4

### Your draft goods movement reference (GMR) has been created

You can only use a draft GMR to make transport bookings. You must complete your GMR to use it for moving goods.

Your draft GMR is: **GMRA 2QHL OUEQ**

#### Add more information to this draft to complete your GMR

This can be done at any time before you travel, but you will need to leave enough time to gather all the information needed.

#### Check the status of your completed GMR

Track the progress of your GMR by checking its latest status on the dashboard, for example, to see if it has been checked in, or embarked.

You must check the status of your GMR and correct any errors before travelling to the port.

▶ [If you are moving goods under the Common Transit Convention \(CTC\)](#)

▶ [If you have a European Union \(EU\) Export Accompanying Document \(EAD\)](#)

Continue

[Go back to the dashboard](#)

[Is this page not working properly? \(opens in new tab\)](#)

There are different pieces of information on this page, including ....

Your GMR - you need to make sure the driver has this before checking in

Additional information to help you

A link to go back to the dashboard

A link to report issues with the page

When you're happy you've read and understood everything here, click Continue to start entering the data



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## Step 5

# Update GMR A XT1U XVDN direction: EU to GB

### 1. About your crossing

[Select the planned route](#)

Not started

### 2. About your vehicle

[Confirm if the driver will travel with the vehicle](#)

Not started

Enter unit reference numbers

Cannot start yet

### 3. About your declarations

[Confirm if the vehicle contains goods](#)

Not started

Enter declaration reference numbers

Cannot start yet

### Completing your goods movement reference

You must complete all of the sections relevant to this crossing before you go to the port.

If a section is marked completed then the answers are stored.

[Go back to dashboard](#)

[Delete this goods movement reference](#)

[Is this page not working properly? \(opens in new tab\)](#)

This page gives you 3 sections that need to be completed:

1. Your journey
2. Your vehicle, and
3. Your declarations

We'll show these in order. First select your planned route

A note to remind you to complete all of the sections **before** you go to the port.

An extra link on this page, compared to the last page. This one is a chance to delete the whole GMR.



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< [Back](#)

Section 1: About your crossing

## What is the planned route of the crossing?

Select the ports for the crossing that this goods movement reference applies to.

Select a port of departure



Select a port of arrival



**Continue**



[Is this page not working properly? \(opens in new tab\)](#)

### Step 5.1

Choose your departure and arrival locations from the dropdown options

Then select Continue

### Step 5.1.1

Choose the carrier you'll be crossing with

Then select Continue



< [Back](#)

Section 1: About your crossing

## Select a carrier

DFDS Seaways



P&O Ferries



Unknown



Irish Ferries



**Continue**

[Is this page not working properly? \(opens in new tab\)](#)



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# Update GMR A XT1U XVDN direction: EU to GB

## 1. About your crossing

[Select the planned route](#) Completed

## 2. About your vehicle

[Confirm if the driver will travel with the vehicle](#) Not started

Enter unit reference numbers Cannot start yet

## 3. About your declarations

[Confirm if the vehicle contains goods](#) Not started

Enter declaration reference numbers Cannot start yet

## Completing your goods movement reference

You must complete all of the sections relevant to this crossing before you go to the port.

If a section is marked completed then the answers are stored.

[Go back to dashboard](#)

[Delete this goods movement reference](#)

[Is this page not working properly? \(opens in new tab\)](#)

We'll update our vehicle information next

You can now see that we've completed Section 1.

We can choose to update Section 2 or 3 next but there are some parts we can't complete before others



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< Back

Section 2: About your vehicle

## Will the driver be travelling with the vehicle on the crossing?

This means the driver will be driving the vehicle onto the ferry or train at the port of departure and driving it off at the port of arrival to continue the journey.

Yes, the driver will be travelling with the vehicle

No, the goods will be unaccompanied on the crossing

Continue

[Is this page not working properly? \(opens in new tab\)](#)

### Step 5.2

Tell us if this is an Accompanied movement or an Unaccompanied movement

Then select Continue

### Step 5.2.1

Now we can fill in the vehicle Registration details and select Continue

< Back

Section 2: About your vehicle

## What is the vehicle registration number (VRN) of the vehicle making the crossing?

The VRN is the number found on a vehicle's number plate or licence plate.

CU57 OMS

Continue

[Is this page not working properly? \(opens in new tab\)](#)



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# Update GMR A XT1U XVDN direction: EU to GB

## 1. About your crossing

[Select the planned route](#) Completed

## 2. About your vehicle

[Confirm if the driver will travel with the vehicle](#) Completed

[Enter the vehicle registration number](#) Completed

## 3. About your declarations

[Confirm if the vehicle contains goods](#) Not started

Enter declaration reference numbers Cannot start yet

## Completing your goods movement reference

You must complete all of the sections relevant to this crossing before you go to the port.

If a section is marked completed then the answers are stored.

[Go back to dashboard](#)

[Delete this goods movement reference](#)

[Is this page not working properly? \(opens in new tab\)](#)

This page has been updated to show that we've completed Sections 1 and 2

Finally we'll add our declaration details

You can still go back to the dashboard

You can still delete the GMR



< [Back](#)

Section 3: About your declarations

## Confirm if the vehicle contains goods

- Yes, the vehicle contains goods
- No, the vehicle is empty

Continue

[Is this page not working properly? \(opens in new tab\)](#)

### Step 5.3

Tell us if your vehicle is loaded or empty

Then select Continue

You can add as many declaration types as you need to - but only one at a time

< [Back](#)

Section 3: About your declarations

## Add a declaration

Select a declaration type to add it to this goods movement reference. You must add declarations one at a time, but you can add as many as you need to.

- Customs declaration  
This could be an import declaration, a simplified frontier declaration (SFD) or a bulk import reduced data set (BIRDS)
- Transit declaration  
This could be a Transit Accompanying Document (TAD) or a Transit Security Accompanying Document (TSAD)
- Entry In Declarant's Records (EIDR)
- TIR Carnet
- ATA Carnet

Continue

[Is this page not working properly? \(opens in new tab\)](#)

### Step 5.3.1

Select your declaration type

Then select Continue



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# Step 5.3.2

You're prompted for the Transit MRN

And asked to confirm the type of transit document\*

Then select Continue

< [Back](#)

Section 3: About your declarations

## Enter a transit Movement Reference Number (MRN)

It is 18 characters in the format 2 numbers then 2 letters followed by 14 numbers or letters. For example, 12AB12345678901011

**Confirm the type of document**

Transit Accompanying Document (TAD)

Transit Security Accompanying Document (TSAD)

[Continue](#)

[Is this page not working properly? \(opens in new tab\)](#)

There is useful information to help you identify the correct format

# Step 5.3.3

You can change or remove a declaration

Section 3: About your declarations

## You have added 1 declaration

You must add declarations for all goods on this crossing.

[Add another declaration](#)

▶ [Help with errors](#)

Transit declaration		<a href="#">Change</a>	<a href="#">Remove</a>
Reference	11LT12345678901123		
<b>Safety and security</b>			
Status	OK		

You must add declarations for all goods on this crossing.

[Add another declaration](#)

[Continue](#)

[Is this page not working properly? \(opens in new tab\)](#)

You can add more declarations

Then select Continue



\*TSADs cannot currently be used to provide Safety & Security information

# Update GMR A XT1U XVDN direction: EU to GB

## 1. About your crossing

[Select the planned route](#) Completed

## 2. About your vehicle

[Confirm if the driver will travel with the vehicle](#) Completed

[Enter the vehicle registration number](#) Completed

## 3. About your declarations

[Confirm if the vehicle contains goods](#) Completed

[Enter declaration reference numbers](#) Completed

We've now completed all of the sections needed for the GMR.



## Completing your goods movement reference

You have completed all of the sections relevant to this crossing. Select continue to check your answers before you go to the port.

Continue



You're prompted to check your answers before you proceed to the port

Select Continue



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# Final Step

This is your final chance to make sure you've entered the correct information

## About your crossing

**Planned route** Departing: Calais  
Arriving: Dover  
Carrier: DFDS Seawa

## About your vehicle

**Driver travelling with the vehicle** Yes

**Vehicle registration number** CU57 OMS

## About your declarations

**Vehicle contains goods** Yes

**Type** Transit declaration

**Declaration reference** 11LT12345678901123

[< Back](#)

## Check your answers

**Goods movement reference** GMR A XT1U XVDN

**Direction** From a port in the EU into Great Britain (England, Scotland and Wales)

### About your crossing

**Planned route** Departing: Calais  
Arriving: Dover  
Carrier: DFDS Seaways [Change](#)

### About your vehicle

**Driver travelling with the vehicle** Yes [Change](#)

**vehicle registration number** CU57 OMS [Change](#)

### About your declarations

**Vehicle contains goods** Yes [Change](#)

**Type** Transit declaration

**Declaration reference** 11LT12345678901123 [Change](#)

### Finish your goods movement reference

You are confirming that, to the best of your knowledge, the details you are providing are correct.

[Finish](#)

You can change any of your answers

Select Finish when you're happy



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Use the links to check if you need to report for an inspection


The barcode can be scanned at check-in

Print the GMR if you need to give it to a driver

Use the links to check if you need to report for an inspection

### Present this goods movement reference at the port

**GMR A XT1U XVDN**



---

**Planned route** Calais to Dover

---

**Vehicle registration number** CU57 OMS

---

[Print or save as PDF](#)

### What happens next

#### For drivers

**Present GMR at port**

The driver will need to present this goods movement reference (GMR) at the port of departure.

**Check if an inspection is needed**

To find out if an inspection of their goods is needed the driver should use the ['Check if you need to report for an inspection' service \(opens in new tab\)](#) before arriving at their port of arrival or departure.

### For hauliers

Before the goods travel to the port of departure you will need to:

- give a copy of this GMR to the driver moving these goods – they will need to present this at the port
- give the driver details of the ['Check if you need to report for an inspection' service \(opens in new tab\)](#)
- check for and correct any errors showing on the GMR dashboard

You can change any of the details for this GMR at any time before it is checked in. The barcode and reference will stay the same, so you only need to print or share this once.

You can also check for the latest status of this GMR on the dashboard.

[Return to dashboard](#)

### Before you go

Your feedback helps us make our services better.

[Take our survey \(opens in a new tab\)](#) to share your feedback on this service. It takes about 1 minute to complete.

[Is this page not working properly? \(opens in new tab\)](#)



# Questions



# How to check if you need to report for an inspection





# How to check if you need to report for an inspection

Step 1

This is the opening page when you access the service. There is NO registration needed, to access this service

## Check if you need to report for an inspection

This service is available in:

- [English](#)
- [Welsh \(Cymraeg\)](#)
- [Bulgarian \(Български\)](#)
- [Croatian \(Hrvatski\)](#)
- [Czech \(Čeština\)](#)
- [French \(Français\)](#)
- [German \(Deutsch\)](#)
- [Hungarian \(Magyar\)](#)
- [Lithuanian \(Lietuviškai\)](#)
- [Polish \(Polski\)](#)
- [Romanian \(Română\)](#)
- [Spanish \(Español\)](#)

Click on which language you'd like to view the service in

## Use this service to check if you need an inspection of your goods

### If you are entering the UK:

Check this towards the end of your crossing, around 10 minutes before you reach your port of arrival.

### If you are leaving the UK:

Check this before arriving at your port of departure.

### Before you start

You will need to enter your goods movement reference (GMR).

You will get one of these responses:

- inspection needed
- no inspection needed
- your inspection status is not ready yet

### If an inspection is needed

You will be told what inspections are needed, and you will need to report to the appropriate inspection location. This will either be at your port of arrival, port of departure or at an [inland border facility \(IBF\)](#).

[Start now >](#)

You can use it for both Imports to and Exports from Great Britain

You must have the GMR to use this service.

You will see one of 3 possible responses

And be told what to do in the event of an inspection being required

Select Start now



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## Step 2

# What is your goods movement reference (GMR)?

You will find this on the copy of the GMR you used to check in to this crossing. It is 12 characters starting with GMR. For example, GMRA00002KW2.

Continue

If the GMR is entered incorrectly, you will see a message like this...

Enter the GMR

Select Continue

There is a problem

Enter a GMR in the correct format

# What is your goods movement reference (GMR)?

You will find this on the copy of the GMR you used to check in to this crossing. It is 12 characters starting with GMR. For example, GMRA00002KW2.

Enter a GMR in the correct format

Continue

You are reminded where to find the GMR and the correct format

Check and re-enter the GMR in the correct format

Select continue



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## Step 3

You could get a message advising the status is not available yet. That is because HMRC systems need to risk the declarations and send the result back to GVMS.

It will tell you to check again approximately 10 minutes before you get to the arrival border location

### Your inspection status is not ready yet

Your inspection status should be ready around 10 minutes before you reach your port of arrival. You can check again to see if it's ready using the button below.

Last checked at 13:48:26 CET on 23 August 2021

Check status again

[Check another GMR](#)

When you're ready,  
check the status again



Or check another  
GMR



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The result could be that you do not need to report for an inspection

## No inspection needed

### What happens next

You do not need to report for an inspection of your goods, but you may still need to report for other controls.

#### Other controls you may need to report for

Some goods movements still need other controls at their point of entry.

These include controls on:

- transit movements arriving in their country of destination (report to an office of destination)
- movements of animals, plants, or organics
- goods covered by the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES)

Check with your declarant.

#### If you have no other controls to report for

You can continue from your port of arrival, to your destination.

[Check another GMR](#)

Further information tells you that you might need to report for other controls

Other controls are explained in more detail and could be:

- Certain transit movements
- DEFRA checks
- CITES checks

If you have checked with your declarant and no other controls are needed, you can carry on to your destination.



## Step 4.1

The result could be that you **MUST** report for an inspection.

### Inspection needed

The goods are not cleared from customs control.

You are advised that the goods have **NOT** cleared customs controls and told what you need to do next.

#### What happens next

Report to UK Border Force for an inspection of the goods at your nearest customs inspection site. This is either at your port of arrival or inland. [Check GOV.UK for details \(opens in new tab\)](#).

Use this link to get more information about Inland Border Facilities (IBFs), including where you can go and how to book-in in advance.

#### If you are ending a transit movement

You must also present the goods at your nearest office of destination. This is usually at the same inspection site.

You are told what to do if you're ending a Transit movement.

#### You may also need to report for additional controls

Some movements need additional controls at their point of entry.

Further information tells you that you might need to report for additional controls

These include movements of:

- food, animals or organics
- goods covered by the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES)

Check with your declarant.

[Check another GMR](#)



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# How to avoid and correct common errors



# How to correct errors

You need to check the status of your GMR in the GVMS dashboard.

Click the GMR reference to go back and correct errors

You can see clearly if there are any errors

Sort by

Goods movement reference ID	Vehicle or Trailer registration number	Planned route	Planned departure date and time	Status
<a href="#">GMR G FRAY RW2V</a>				Draft
<a href="#">GMR O LEJF ME2G</a>	HT68 EER	Tyne to Amsterdam	25/01/2021 at 19:20	Draft contains errors
<a href="#">GMR I MEER WF7B</a>	GH66 BNG	Rosslare to Fishguard	25/01/2021 at 17:40	Complete
<a href="#">GMR O LEPP RM9P</a>	ME69 LAD		24/01/2021 at 08:40	Draft
<a href="#">GMR I UENR WE1B</a>		Le Havre to Portsmouth	24/01/2021 at 19:10	Draft
<a href="#">GMR I LRJJ JW9A</a>	AB69 DEF T0252 T0345	Folkestone to Coquelles	24/01/2021 at 22:40	Complete contains errors

If you do not correct errors in the GMR the driver will be turned away from check-in and will need to move to a designated parking area or away from the port to resolve any issues with the haulier or intermediary who created the GMR.



# How to avoid common errors

## Incorrect Transit Accompanying Document (TAD) Movement Reference Number (MRN) for Transit movements

Only the TAD MRN from NCTS is entered in the declaration reference box. If you enter an invalid number you will receive an error message

## Incorrect Entry Reference Numbers (ERN) or Movement Reference Numbers (MRN) from CHIEF or CDS

if you enter an invalid ERN or MRN you will receive an error message.

## Entry in Declarants Records (EIDR)

You can only enter the EORI of a trader who is authorised to use 'Simplified Customs Declaration Procedures'. If the EORI is not authorised you will receive an error message.

## Incorrect Vehicle Registration Number (VRN) and / or Trailer Reference Number (TRN)

You must ensure the correct Vehicle Registration Number and Trailer Reference Numbers are entered into the GMR. If the vehicle details in the GMR are different to the vehicle that arrives at the border location, you will not be able to board until the GMR is corrected.





# Help and Support



## CIT Helpline

Telephone: 0300 322 9434

08:00 - 22:00 Monday to Friday

08:00 - 16:00 Weekends

Select Option 1 for urgent issues outside of these hours.



- General advice on GVMS
- Help moving goods at the border
- Problems registering for GVMS
- Error messages when creating GMRs
- 24/7 help for urgent issues preventing goods progressing through the border

- Government Gateway credential loss or reset

## Online Services Helpdesk

Telephone: 0300 200 3600

08.00 - 16:00 Monday to Friday



## DeskPro

Links from gov.uk pages 24/7

Staffed 08:00 - 18:00 Monday to Friday



- Issues with gov.uk webpages
- Issues with GVMS Web User Interface



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GVMS Availability and future planned downtime available on gov.uk

# Questions





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## Question Three

Following the webinar, I understand what I need to do to move goods between the EU and GB

- a. Yes
- b. No



# Thank you

- HM Revenue & Customs
  - Borders & Trade Group
  - Haulier Account Management, Trader Readiness and Capability Co-ordination (TRaCC)
- &
- Haulier Operational Readiness, GB Delivery

